

A n n u a l R e p o r t

2024

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Thanks & Appreciation



The President of the Palestine Red Crescent Society and the Executive Office extend their thanks and appreciation to His Excellency President Mahmoud Abbas, President of the State of Palestine, Chairman of the Palestine Liberation Organization, and Honorary President of the Palestine Red Crescent Society for his continuous support and generous patronage of the Society's achievements and its humanitarian mission in the homeland and diaspora, especially in Lebanon and Syria. We are pleased to present this annual book that includes the Society's achievements during the year 2024.

Summary

This annual report is issued during an exceptional year, marked by an unprecedented surge of humanitarian needs. This was driven by large-scale hostilities in the Gaza Strip and a significant increase in security incidents and violations in the West Bank, including occupied Jerusalem. Throughout 2024, the Palestine Red Crescent Society demonstrated an advanced humanitarian model of resilience and response. PRCS operated continuously despite considerable risks, successfully meeting the growing needs of Palestinians in their homeland and in diaspora camps amidst a severely damaged infrastructure and complex challenges in accessing affected communities.

This report provides a comprehensive overview of the PRCS response across all levels. Its interventions were distinguished by their effectiveness and adaptability to circumstances on the ground, as outlined below:

Humanitarian Response:

PRCS declared a state of maximum emergency, operated field hospitals and medical and first-aid points, provided psychosocial support, and distributed essential relief items to displaced and affected people.

Health & Social Services:

PRCS continued operating hospitals and medical points despite being targeted, opened new specialized departments in the West Bank hospitals, and offered community rehabilitation programs and services for children, the elderly, and people with disabilities.

Youth and Volunteers:

More than **9,000** volunteers participated in medical and relief efforts both inside the country and in the diaspora, playing a key role in strengthening community bonds.

Organizational and Administrative Development:

A 2025–2027 emergency plan was prepared, modern digital systems such as ERP and GIS were implemented, and thousands of staff and volunteers were trained to enhance readiness and operational capacity.

Humanitarian Diplomacy and International Law:

PRCS documented violations against its teams and facilities, organized advocacy sessions and international visits, and expanded cooperation with Red Cross Red Crescent Movement partners & non Movement partners.

Financial Indicators:

Provided services to more than **13.5 million** direct and indirect beneficiaries in the country and diaspora, despite the loss of facilities and equipment during the war. Expenditures amounted to approximately **\$110 million** against revenues of **\$126 million**, with a commitment to transparency and efficiency.

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Impartiality

Neutrality

Independence

Voluntary Service

Unity

Univercality

PRCS Values

Humanity: Serving humanity, safeguarding dignity, and respecting rights.

Empowerment and Resilience: Building synergies between individuals and communities to promote sustainable solutions.

Integrity: Promoting transparency and upholding moral values in relationship with local communities.

Partnership: Working with the government and other partners according to PRCS principles and in line with its Statutes.

Creativity: Drawing on our history and inspiration from addressing sustainable needs and social questions to unleash inherent wellbeing, health, dignity in a changing world.

Leadership and Entrepreneurship: Striving to excel in upholding rights and defending communities and identifying the root causes of vulnerabilities.

Vision & Mission

PRCS seeks to enhance its role as the premier Palestinian humanitarian actor, promote respect of the fundamental principles of the International Red Cross and Red Crescent Movement, and work in close partnership with local communities and with all the components of the International Red Cross and Red Crescent Movement.

To provide humanitarian aid as well as health and social services to Palestinians wherever they may be and at all

times; to reduce human suffering, protect life and health, respect and uphold human dignity in times of peace and during armed conflicts, crises, disasters and emergencies, prevent disease and promote health, social development and voluntary service.

Board Of Directors Members

The members of the Executive Office represent the highest authority for overAExecutive Office consists of 17 members, 15 of whom are elected at the General Assembly, while the other two members are appointed based on the recommendations of the elected members and approved by the General Administrative Council.

The 15 elected members of the Executive Office:

Dr. Younis ALKhatib - President

- Marwan Jilani - First Vice President
- Dr. Najat AlAstal - Executive Office Secretary
- Thafer Alqam
- Jamal Tmaizi
- Dr. Haider Al Qadra
- Mohammad AlQubaj
- Khalil Al Shaksheer
- Dr. Nabil Al Shawa
- Said ALKhatib
- Dr. Tarek AlJabari - Second Vice President
- Dr. Mohammad Rezeq - Treasurer
- Dr. Atef Ibrahim
- Dr. Ibrahim Ghannam
- Dr. Sufian Baseet
- Abeer Irsheed
- Janet Barhoum
- Hilal Toufaha
- Dr. Mohammad Hamoud



Speech by the President of the Palestine Red Crescent Society

This year has been unprecedented in every sense, as if it were taken out of history, marked specifically for Palestine and the Gaza Strip in particular. The world witnessed, live, the most horrific genocide and the compounded internal and external displacement of Palestinian citizens in the Gaza Strip, which has become a true test of humanity. Yet, the world has failed to halt the genocide and ethnic cleansing, remaining a witness to the atrocities committed against humanity in ways beyond comprehension.

From the very first moment of the brutal aggression and the horrific genocide in the Gaza Strip, we realized we were facing more than just a crisis; it was a new humanitarian catastrophe. This was not merely bombing and destruction measurable by numbers, but the collapse of entire lives and the forced tearing apart of the social fabric and collective memory. Every home became a witness, and every child carries in their eyes a story of a deep wound and resilience beyond words.

The humanitarian suffering has extended beyond the boundaries of the Gaza Strip. In the West Bank and Jerusalem, our people continue to face the challenges of restrictions, arrests, settlement expansion, and forced displacement,

reproducing pain in countless forms every day. Across Lebanon, Syria, Egypt, and throughout the Palestinian diaspora worldwide, Palestinians lived with bitter anxiety, watching from afar the images of devastation and displacement, carrying their homeland in their hearts while enduring the weight of exile and waiting. It is the suffering of one people scattered across many maps, yet united in their collective conscience. In the heart of this unprecedented tragedy, the Palestine Red Crescent Society has remained committed to its responsibility to uphold human dignity. The greatest challenge was not in the scale of destruction, but our ability to reach those in need, and the steadfastness of our teams, even as they faced repeated targeting by Israeli occupation forces. The silence of the world in the face of attacks on medical teams and facilities is a challenge to the principles of humanity itself.

Our teams continued their work in Emergency Medical Services (EMS), health care, psychosocial support, and rehabilitation, operating among rubble, hospitals, and shelter camps under relentless bombardment to protect humanity. We will always remember the sacrifices of fifty-six martyrs of humanitarian work. They are not mere numbers, they are doctors, Emergency

Medical Technicians (EMTs), and volunteers, each with a name and a story that illuminates the meaning of noble giving, even in the darkest times. Their sacrifices are the beacon of our Society, and their blood is the price we pay to keep the flame of hope and life alive. Our commitment would not have been possible without this boundless humanitarian passion that fills the hearts of our teams.

We affirm to our partners in the international community that solidarity with our people must go beyond immediate support. It must become a firm moral and legal commitment to uphold International Humanitarian Law and ensure safe and sustainable humanitarian aid corridors.

Today, we renew our commitment to the principles of the International Red Cross and Red Crescent Movement. We affirm that the PRCS will always remain steadfast in the field, a voice for those in need, a helping hand for every Palestinian, continuing the humanitarian mission in pursuit of justice, freedom, and dignity.



Dr. Younis AlKhatib
PRCS President



Introduction

Guided by its humanitarian mission and national commitment to the Palestinian people, both within the homeland and in diaspora refugee camps, the Palestine Red Crescent Society has persistently carried its work forward. Relying on its qualified personnel and extensive volunteer network, PRCS has continued to provide essential health, humanitarian, and relief services, particularly as our people face ongoing crises and Israeli attacks, in the Gaza Strip and the West Bank, including occupied Jerusalem.

The year 2024 has been one of the most difficult and severe in the history of the Palestinian people, due to the unprecedented Israeli war on the Gaza Strip and their repercussions across the West Bank. Facing these challenges, PRCS enhanced its preparedness and elevated its emergency response level by providing ambulance services and critical primary healthcare in affected areas. PRCS also expanded its scope of interventions by establishing field hospitals, medical points, and first aid posts, in addition to operating mobile clinics in remote areas of the West Bank.

Furthermore, PRCS continued to develop its health and community programs, intensify its advocacy and humanitarian diplomacy efforts, and expand its partnerships and cooperation with various stakeholders. These efforts are crucial for securing the necessary support to sustain its humanitarian role and enhance its capacities to meet growing challenges.

This report reviews the most significant interventions and achievements of PRCS from January 1 to December 31, 2024. It should be noted that some statistics related to the humanitarian response cover the period from October 7, 2023, to the end of 2024, due to the unique circumstances of that phase.



PRCS Resources

The Palestine Red Crescent Society relies on an integrated system of human resources, facilities, and services to perform its duties, which can be categorized into three main areas:

Current Resources and Facilities (as of year-end 2024)

31
Health Centers



4,259
Employees



38
Emergency Medical
Centers



33
Branches and
Sub-branches



5,273
General Assembly
Members



13
Hospitals



20
Warehouses



188
Ambulance
Vehicles



38
Rehabilitation
Centers & Units



9,187
Volunteers



359
Medics



167
Community & Volunteer
Committees



PRCS Services & Programs Beneficiaries in the Homeland and Diaspora

Indirect Beneficiaries **7,375,810**  Direct Beneficiaries **6,146,509**

Distribution of Beneficiaries by Sector

Mental Health Services

241,487



Emergency Medical Services

402,519



Clinic Services

1,215,322



Hospital Services

876,492



Disaster Risk Management

2,719,919



Youth & Volunteer Programs

111,663



Rehabilitation & Capacity Development

51,751



Community Work

527,356



Total Beneficiaries

6,146,509

(Services may be provided to the same individual multiple times.)

A photograph showing five humanitarian workers in the foreground, viewed from behind, walking through a field of rubble. They are wearing white hard hats and high-visibility vests with a red crescent and star emblem. One worker on the right is carrying a large orange stretcher. In the background, a multi-story concrete building has been severely damaged, with many windows missing and structural damage visible. Palm trees and other buildings are visible in the distance under a clear blue sky.

Humanitarian Response

Humanitarian response is a core function of the PRCS, whether addressing the consequences of natural disasters and epidemics or confronting crises and attacks that threaten civilian lives and safety. This section will focus on the PRCS response during 2024 across three main levels:

- Response to the of Israeli war on the Gaza Strip & its repercussions in the West Bank.
- Response to the impact of natural disasters and epidemics.
- Humanitarian response in diaspora.



46,234

Martyrs

45,399 Gaza Strip
West Bank 835



+114,650

Injuries

107,950 Gaza Strip
West Bank 6700



+381,774

Homes Fully Destroyed

+380,000 Gaza Strip
West Bank 1774



+2,003,578

Displaced Affected

+2M Gaza Strip
West Bank 3578

Assets **lost** during the war on the Gaza Strip

Despite significant losses, PRCS succeeded in securing additional resources to ensure operational continuity under the most difficult conditions, reflecting its flexibility and rapid response capabilities.

26

Ambulance vehicles

Al-Quds Hospital

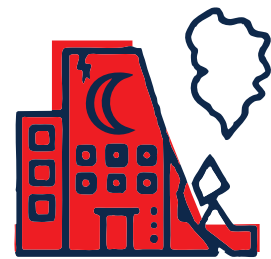
4

EMS Centers

4

Warehouses

Rafah
Rehabilitation
Center



Assets **added** during the war on the Gaza Strip

In response to escalating challenges, PRCS successfully expanded its services by establishing new facilities and centers in various areas, as follows:

21

EMS Posts

32

Ambulance Vehicles

5

EMS Sub Stations

4

Temporary EMS
Centers

2

Field Hospitals

22

Medical Points

1

Mobile Rehabilitation
Team

29

IDPs Centers

4

Warehouses

Humanitarian Needs Arising from the Israeli War

Stemming from its national and humanitarian role, PRCS worked to provide a rapid and effective response to urgent humanitarian cases throughout 2024, despite significant challenges. These challenges included direct targeting of PRCS human and physical resources, alongside severe operational restrictions on its teams. Nevertheless, PRCS succeeded in delivering services within its capacity, striving to reach the largest possible number of affected persons through coordination with local and international bodies and by strengthening partnerships with civil society organizations and community initiatives. The PRCS response included multiple interventions in the Gaza Strip and the West Bank, including occupied Jerusalem, across the following sectors:



Health Sector

Throughout 2024, PRCS continued to provide health services to large segments of the population through its fixed and field hospitals, in addition to establishing several medical and first aid points. PRCS also reactivated a number of its clinics to ensure access for the most vulnerable groups and to respond effectively to their growing health needs.

Emergency Medical Services (EMS)

PRCS ensured an immediate response to urgent appeals by maintaining the readiness of its central operations rooms and enhancing the maximum operational capacity of its EMS program. Teams were augmented with qualified staff, medics, and volunteers, ensuring continuous coordination with relevant bodies, including the Ministry of Health, hospitals, and health centers.

In 2024, PRCS carried out thousands of emergency interventions in the West Bank and Gaza Strip, including evacuating the injured, transporting martyrs and transferring critical medical cases under extremely complex field conditions.

Emergency Medical Services (EMS)

15,821 Injured

13,341 Gaza Strip

2,486 West Bank

4,252 Martyrs

4,063 Gaza Strip

194 West Bank

EMS Points

Due to widespread infrastructure destruction and the chaotic spread of IDPs centers, ambulances faced great difficulty reaching the wounded and sick. Many PRCS facilities were directly targeted, forcing some to go out of service. In response, PRCS established temporary EMS points throughout the Strip.

Gaza Strip

21 EMS Points - 10 Active Points

Several went out of service due to ongoing hostilities & ground incursions

Medical Points

In response to systematic road destruction and closures by Israeli authorities, which obstruct ambulance movement, PRCS established several medical points in various camps and cities to provide primary medical care.

West Bank

These posts were subjected to repeated attacks, most notably the bombing of the Tulkarm camp post by Israeli forces, which destroyed all medical equipment and put it permanently out of service. By the end of 2024, only three of the six posts remained operational: Al-Far’a, Bethlehem, and Huwara.

1,351 Beneficiaries

Community First Aid Posts

To empower local communities affected by repeated Israeli attacks, PRCS began establishing community-based first aid posts in safe locations in early 2024. These are fixed units, equipped with necessary first aid tools, managed by community committees and PRCS volunteers. They are designed to support the official emergency medical system, not replace it.

28 Community First Aid Posts
4,124 Beneficiaries

PRCS continued to receive emergency calls through its central communication center/ Dispatch (101) and other emergency numbers. The number of calls in 2024 was as follows:



West Bank	Gaza Strip
831,287	588,922
Calls	Calls

Primary Health Care

Gaza Strip

As a result of the Israeli systematic targeting of the health system in the Gaza Strip, 26 hospitals and 55 health centers were forced out of service, leading to a partial collapse of the health sector's capacity. The separation of the northern and southern parts of the Strip and the destruction of vital roads created severe difficulties in accessing health services.

In response, PRCS worked to enhance its operational capacity by establishing field medical points, running emergency clinics, and developing services in its operational and field hospitals.

22
Medical Points
350,055
Beneficiaries

Medical Points

In 2024, PRCS established a total of 22 medical points across the Gaza Strip. Due to continuous shelling and forced evacuation orders, 11 points went out of service, while 11 others continued to provide services.

4
Emergency Clinics
460,078
Beneficiaries

Emergency Clinics

Amidst the severe deterioration of health conditions resulting from the Israeli war and the accompanying destruction of infrastructure and outbreak of skin and intestinal diseases, the PRCS reactivated four primary healthcare centers in northern, central, and southern Gaza. These centers had previously gone out of service after being directly targeted in the initial phases of the war.

PRCS also enhanced its health readiness by activating emergency clinics within Al-Amal Hospital and Al-Quds Field Hospital. These clinics were established to provide urgent medical services to displaced persons and the injured, ensuring the continuity of essential healthcare under the catastrophic conditions in the Strip.





We leave our homes with our hearts still tied to our families, only to face unforgettable scenes, our patients need us.

We conceal our worries behind a resilient smile.

Suleiman Al-Jabali

Nurse, Intensive Care Unit
PRCS Al-Sarraya Field Hospital – Gaza Strip





Secondary Healthcare - Hospitals

During the unprecedented Israeli war on the Gaza Strip, hospitals and medical staff faced direct and systematic targeting. The attacks affected approximately 65% of all health facilities, including governmental, non-governmental, and private institutions, as well as facilities belonging to the United Nations Relief and Works Agency for Palestine Refugees (UNRWA). This led to most hospitals going out of service or operating only partially under extreme pressure, with occupancy rates reaching 300% in some cases, depriving thousands of patients of necessary healthcare.

In this context, PRCS intensified its efforts to provide healthcare services to the sick and injured by **operating Al-Amal Hospital in Khan Younis and Al-Quds Hospital in Gaza City**. However, PRCS teams were forced to evacuate Al-Quds Hospital after a siege lasting more than ten days, during which medical and humanitarian supplies were cut off. Medical teams were also compelled to displace from the northern Gaza Strip towards the southern areas, specifically Deir al-Balah and Rafah.

Al-Amal Hospital was also subjected to a series of violations, including aerial and artillery bombardment that caused partial destruction of its upper floors and injured several displaced persons sheltering inside. Israeli forces imposed a siege on the hospital, impeding the movement of medical teams and displaced persons, which resulted in several fatalities. After a 43-day siege, the forces temporarily withdrew before later returning to destroy the hospital's main entrance.

Despite these ongoing violations, PRCS managed to **establish Al-Quds Field Hospital in Rafah** governorate in February 2024 to provide healthcare for the more than displaced persons there. However, this hospital also faced violations, including an evacuation order from Israeli forces under the pretext of "military activities" and shelling in its vicinity. This damaged tents and medical structures, sending shrapnel towards areas where patients and their companions were staying.

With the start of the ground operation in Rafah in May 2024 and the subsequent new waves of displacement, **PRCS was forced to evacuate Rafah governorate and relocate Al-Quds Field Hospital to Khan Younis** to continue providing urgent medical services. Despite the challenges, PRCS continued to operate the hospital and sought to enhance its capacity to receive more wounded and sick patients.

Also in May, **PRCS established Al-Kuwaiti Field Hospital in Khan Younis** in response to the growing need, the rising number of casualties, and the spread of intestinal and skin diseases and epidemics amidst deteriorating health and environmental conditions in the Gaza Strip.

Gaza Strip

Beneficiary Statistics at PRCS Hospitals

Al-Amal Hospital

264,886

Beneficiaries

534,248

Services

Al-Quds Field Hospital

126,471

Beneficiaries

168,228

Services

Al-Kuwaiti Field Hospital

35,874

Beneficiaries

56,821

Services

Total Beneficiaries

427,231

Total Services

759,297

Community Health

Gaza Strip

PRCS conducted a rapid health needs assessment in IDPs centers. Based on the findings, awareness-raising interventions were designed and implemented, including sessions on personal hygiene, women's hygiene, safe waste disposal, and the rational use of water and cleaning materials. Awareness was also provided on the importance of water purification to ensure it is safe for human use.

346,763

Beneficiaries

Workshops were held on preventing infectious diseases like polio, with an emphasis on the importance of vaccination, alongside sessions on malnutrition and food safety. PRCS also followed up on special cases, such as pregnant women and chronic diseases patients, through home visits, providing them with medical guidance and support within available means.



Rehabilitation Services

Gaza Strip

11,071

Beneficiaries

Persons with disabilities in Gaza faced significant humanitarian challenges due to widespread destruction of health, education, and rehabilitation infrastructure, compounded by forced displacement. Despite these hardships, PRCS continued to provide essential services, including home visits, awareness campaigns, and psychosocial support to improve mental health, encourage community engagement, and empower individuals. Even when its centers in Jabalia and Rafah were forced to close due to direct shelling, PRCS remained committed to its mission, utilizing remaining facilities and trained staff to continue supporting this vulnerable group.

Mental Health and Psychosocial Support

As part of its commitment to mental health and psychosocial well-being, the PRCS implemented targeted interventions to support those affected, especially displaced persons and vulnerable groups in Gaza and the West Bank.

In Gaza, PRCS provided Psychosocial First Aid (PFA) in its medical centers and hospitals, offering direct psychological support to the wounded and their caregivers, with a focus on children and women. Activities included therapeutic recreation in “Child Corners,” individual and group counseling, referrals for specialized care, and community-based initiatives in IDPs centers, such as reconnecting unaccompanied children with their families.

In the West Bank, amid continued attacks by Israeli forces and settlers, PRCS conducted focused PFA interventions, particularly in camps and conflict zones. Support also extended to Gaza residents stranded in the West Bank.

PRCS also prioritized the well-being of its own teams offering self-care sessions, home visits under the “We Are with You” campaign, and follow-up support for injured, detained, or bereaved staff, especially medics.

Gaza Strip

173,245
Beneficiaries

West Bank

8,417
Beneficiaries





Relief Sector

The relief efforts undertaken by the Palestine Red Crescent Society are a cornerstone of its ongoing humanitarian response, especially considering the continuous and escalating Israeli hostilities and siege on the Gaza Strip. Throughout 2024, PRCS worked to meet the basic needs of the population, including food, water, medicine, and shelter, with a special focus on gatherings of displaced persons. PRCS challenged the obstacles imposed by Israeli authorities, including the repeated closure of the Rafah crossing and the prevention of humanitarian aid entry.

In the West Bank, PRCS provided support to those affected by ongoing violations and coercive measures, such as home demolitions, land confiscation, and settler attacks. Various forms of humanitarian aid were distributed, including food parcels, hygiene kits, and relief items, as part of PRCS's efforts to alleviate the suffering of the most vulnerable groups and enhance their resilience.

In the context of supporting vital infrastructure, PRCS assisted in providing independent power lines to the Palestinian Telecommunications Company (Paltel) in Khan Younis and Ooredoo in Deir al-Balah. This helped ensure the continuity of communication services for residents and directly facilitated the PRCS emergency response. The total number of beneficiaries from this intervention was approximately 700,000 residents and displaced persons in the Khan Younis and Deir al-Balah governorates.

Additionally, with support from the International Committee of the Red Cross (ICRC), PRCS implemented awareness programs on the risks of unexploded ordnance (UXO) and remnants of war. Around **129,395 persons benefited from Explosive Remnants of War (ERW) awareness programs.**

2,719,919

Total Beneficiaries

234,007

West Bank

2,485,912

Gaza Strip



Distributed Food Items

Gaza Strip **1,506,799**

West Bank **38,796**



Distributed Relief Items

Gaza Strip **135,476**

West Bank **13,824**



Distributed Hygiene items

Gaza Strip **55,056**

West Bank **2,451**



Humanitarian Aid

PRCS continued its humanitarian mission of receiving, classifying, and distributing truckloads of relief aid arriving through the Rafah border crossing, in coordination with the Egyptian Red Crescent and relevant parties. These efforts continued until the beginning of May 2024, when Israeli forces launched their military operation in Rafah governorate and issued orders for its complete evacuation. This led to the full closure of the Rafah crossing and the suspension of humanitarian aid entry.

Total Shipments
(7 Oct 2023 -5 May 2025)

22,692 Trucks

9,493

Allocated to
the PRCS

13,199

Allocated to other
organizations

The shipments included

8,529 Trucks of food and relief items

86% for Ministry of Social Development

998 Trucks of medical supplies

74% for Ministry of Health



Water & Sanitation

Throughout 2024, the Palestine Red Crescent Society worked to mitigate the consequences of the humanitarian crisis in the Gaza Strip, particularly the health impacts resulting from water contamination and poor sanitation services. PRCS implemented urgent interventions to ensure access to clean and safe water for daily use for affected groups, especially displaced persons.

PRCS distributed thousands of liters of water daily at IDPs centers through distribution points it established, most notably at its branch in Al-Amal City, Khan Younis. PRCS also established two water desalination stations to meet the growing needs of the population and provided water for domestic use at the nearby Deir al-Balah IDPs center, benefiting more than **4,000 people** daily.

To improve public health infrastructure, PRCS accomplished the following during the year:



Distributed
18,018,008 L
of clean water

Distributed
49,894 kits
Hygiene & dignity



Constructed over
600 Sanitary Latrines
inside IDPs centers



Distributed
500 Mobile Toilets in
displacement gatherings



Shelter Sector

With the outbreak of war on the Gaza Strip, thousands of citizens sought refuge in PRCS facilities, including hospitals, before PRCS was forced to evacuate them due to direct targeting and escalating security risks. Considering these developments, PRCS formed a specialized team to manage the shelter portfolio and provide logistical and humanitarian support to community initiatives that helped secure shelter for the displaced.

A total of 29 IDPs centers were established across the Strip. However, 9 of these centers were closed due to direct shelling or forced evacuation orders by Israeli forces, while an additional center sustained severe damage from harsh weather conditions. As of the end of 2024, 19 centers remain active, providing services to approximately 8,995 displaced persons in the Gaza Strip.

Gaza Strip

29

IDPs centers

Total Beneficiaries

46,916



19

IDPs Active

Current Beneficiaries

8,995



West Bank

The PRCS Society responded to dozens of humanitarian appeals to evacuate civilians, including the wounded and sick, in the West Bank governorates. This was particularly critical during intensive military operations carried out by Israeli forces, which were accompanied by sieges on camps in the northern West Bank and frequent closures of cities and villages, trapping hundreds of citizens inside their homes for consecutive days.

In this context, PRCS intensified its field efforts and sought to evacuate the largest possible number of people to safer areas. These efforts were particularly concentrated in September 2024, when the cities of Jenin and Tulkarm were under siege. PRCS teams managed to evacuate 1,482 citizens to safer locations, despite significant field challenges and logistical difficulties.

Evacuate
1,482 citizens
to safer locations



Evacuation



The Shaded School

The war on Gaza has deprived many children from education, creating an urgent need for a safe place where they can continue learning. In response, PRCS established the Shaded Field School, which includes five classrooms made from tents, equipped with desks and chairs suitable for the students. The school follows the Ministry of Education's approved curriculum for core subjects such as



Arabic, English, and Mathematics, and also offers activities like active learning, arts, library sessions, and cinema. Educational counselors support the students socially and emotionally through recreational activities and psychosocial support. This initiative provides displaced children with a semi-safe learning environment, helping them adapt and continue their education despite the difficult circumstances around them.



PRCS Response to Natural Disasters & Epidemics

Several Palestinian areas, especially rural and Bedouin communities in the West Bank, suffer from the consequences of natural disasters such as heavy rainfall, severe cold waves, and extreme drops in temperature. These climatic conditions affect the lives of the population, particularly within a fragile security environment imposed by Israeli occupation through restrictive measures that hinder response efforts and limit the movement of individuals and humanitarian organizations.

In this context, the Palestine Red Crescent Society implemented a series of relief campaigns aimed at supporting the most vulnerable groups and enhancing their resilience. The most prominent of these campaigns were:

Warm Winter Campaign	Iftar Ramadan Campaign	Food Parcel Campaign	Total Beneficiaries
6,860	75,570	54,203	136,633
Beneficiaries	Beneficiaries	Beneficiaries	Beneficiaries

Strengthening Community Capacity in Disaster Risk Reduction and Climate Change

As part of its efforts to empower individuals and communities to adapt to the challenges of climate change and environmental risks, and to reduce the impact of natural and emergency disasters, the Palestine Red Crescent Society conducted a series of specialized community training sessions. These focused on effective response, early preparedness, raising awareness, and implementing risk mitigation projects.

During 2024, comprehensive Enhanced Vulnerability and Capacity Assessments were conducted in 22 local communities. These were followed by the implementation of 20 mitigation projects based on the assessment findings, while another 8 communities began the initial steps to implement their projects under the 2025 plan.

PRCS also trained 29 community-based risk reduction committees, comprising 825 members, which enhanced the communities’ ability to handle dozens of local incidents and provide

first aid and relief services during emergencies. In the same context, a National DRR Team was activated and provided with specialized training, enabling it to provide technical supervision for response committees, oversee the implementation of assessments, and identify vulnerabilities and capacities within targeted communities.

Risk Reduction Points:

13 fully equipped first-response points were established. These serve as strategic locations supported with essential equipment, aimed at supporting risk reduction committees and PRCS field response teams during emergencies.

Mitigation Projects:

PRCS completed 20 high-impact projects focused on improving community infrastructure and strengthening local resilience. Key projects included:

- Constructing rainwater drainage systems, which helped reduce flood risks, improve traffic flow, and protect vital facilities.
- Implementing safe waiting stations and installing protective barriers to enhance traffic safety,

especially around schools and high-risk areas.

- Installing solar power systems in several residential communities, providing a sustainable energy source and improving the efficiency of public services.

These projects benefited more than 229,000 people of all ages and contributed directly to strengthening the resilience and adaptive capacity of local communities.

PRCS Humanitarian Response in the Diaspora

The PRCS places great importance on providing humanitarian support to Palestinians residing outside the homeland, specifically in Syria, Lebanon, and Egypt. These efforts are based on the principles of the International Red Cross and Red Crescent Movement, which uphold the value of humanitarian action and call for non-discrimination and providing aid to all those affected.

Syria:

PRCS continued its humanitarian interventions in areas affected by the earthquake disaster, particularly in the Al-Raml Camp (Latakia) and the Handarat and Neirab camps (Aleppo). Interventions included distributing shelter supplies, clothing for children and youth, and implementing psychosocial support programs, benefiting 8,296 people. PRCS also responded to the displacement crisis resulting from the recent Israeli hostilities in Lebanon; the PRCS branch in Syria provided specific humanitarian aid to Lebanese refugees who sought shelter in Palestinian camps. This aid consisted of food and children's clothing, benefiting 2,628 people.

PRCS responded urgently by:

- Providing immediate medical and ambulance services to the injured.
- Organizing blood donation campaigns.
- Enhancing the readiness of emergency departments in its hospitals to handle critical cases and provide efficient emergency care.

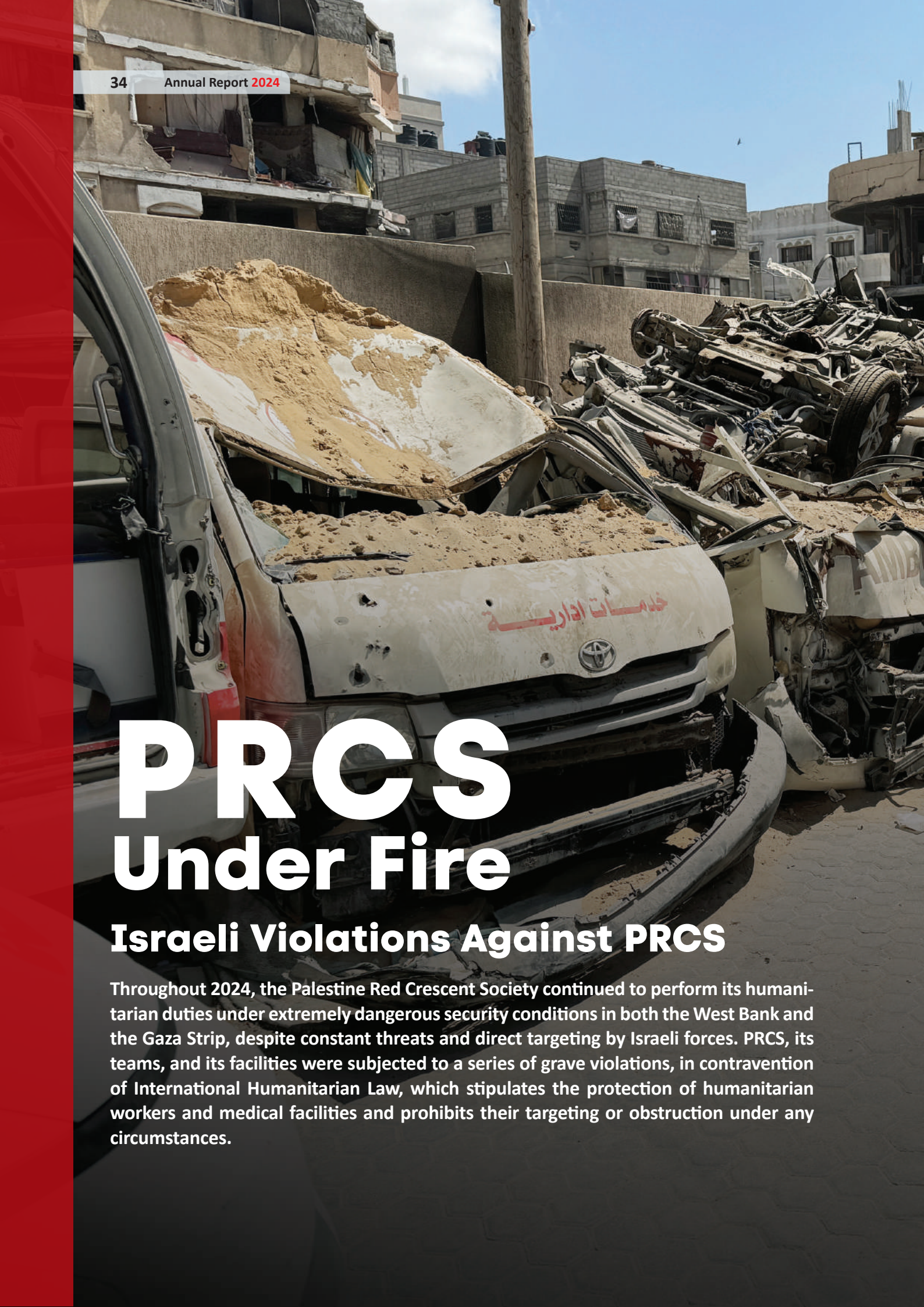
Egypt:

Following the onset of Israeli war on the Gaza Strip on October 7, 2023, the PRCS Palestine Hospital in Cairo played a pivotal role in providing care for the wounded and sick arriving from the Gaza Strip and those stranded in Egypt. During this period, the hospital provided:

- Outpatient clinic services for more than 9,000 cases.
- Full medical care for approximately 4,200 inpatients, including performing complex surgical operations.
- Reception and treatment for 42 released Palestinian detainees, providing them with necessary medical services.

Lebanon:

The region faced exceptional humanitarian conditions because of the Israeli hostilities that began in 2024, which left 3,100 fatalities and more than one million displaced, alongside widespread infrastructure damage. This increased the pressure on medical services in Palestinian refugee camps.



PRCS Under Fire

Israeli Violations Against PRCS

Throughout 2024, the Palestine Red Crescent Society continued to perform its humanitarian duties under extremely dangerous security conditions in both the West Bank and the Gaza Strip, despite constant threats and direct targeting by Israeli forces. PRCS, its teams, and its facilities were subjected to a series of grave violations, in contravention of International Humanitarian Law, which stipulates the protection of humanitarian workers and medical facilities and prohibits their targeting or obstruction under any circumstances.



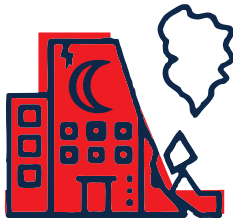
GAZA STRIP







WEST BANK

		The teams also faced daily challenges, including restrictions on ambulance movement at military checkpoints, resulting in delays and denials of access to the injured, as well as repeated assaults on paramedics. These practices severely restricted PRCS’s humanitarian role and deprived many patients of their right to timely medical care.	
2 Staff killed in the line of duty		 181 Violations against Teams	172 Denial of Access
 Attacks on Vehicles		142	221 Violations against Patients
142 Delay of Access	 5 Damage to Facilities & Buildings	The total number of recorded violations against PRCS teams and facilities during 2024 was 1,277, ranging from direct targeting, denial of access, destruction of equipment, and assaults on teams, as detailed in the following tables	

Martyrs Of

2023

The Palestine Red Crescent Society honors the memory of its martyrs who



أحمد المدهون
Ahmad Almadhoon
29/01/2024



تامر صقر
Tamer Saqer
02/8/2024



علاء الدريوي
Alaa Aldariawi
02/8/2024



هيثم طوباسي
Haytham Tobasi
29/05/2024



سهيل حسونة
Suhail Hassona
29/05/2024



محمد موسى
Mohamed Mosa
20/4/2024



محمد أبو سعيد
Mohammed Abu Alsaeed
11/04/2024



محمد ماهر عابد
Mohammed Abed
24/03/2024



أمير أبو عيشة
Ameer Abu Aisheh
24/03/2024



محمد العمري
Mohammed Alomari
07/02/2024



هداية حمد
Hedaya Hamad
02/02/2024

Humanitay

2024

gave their lives in the line of duty while fulfilling their humanitarian mission



يوسف زينو
Yousif Zaino
29/01/2024



نعيم حسن
Naeem Hasan
31/01/2024



خالد كلاب
Khaled Kalab
31/01/2024



فؤاد أبو خماش
Fuaad Abu Khamash
10/01/2024



إسلام أبو رialeh
Islam Abu Ryaleh
10/01/2024



فادي المعني
Fadi Almani
10/01/2024



يوسف أبو معمر
Yousef Abu Muammar
10/01/2024



يسري المصري
Yusrei Almasri
11/10/2023



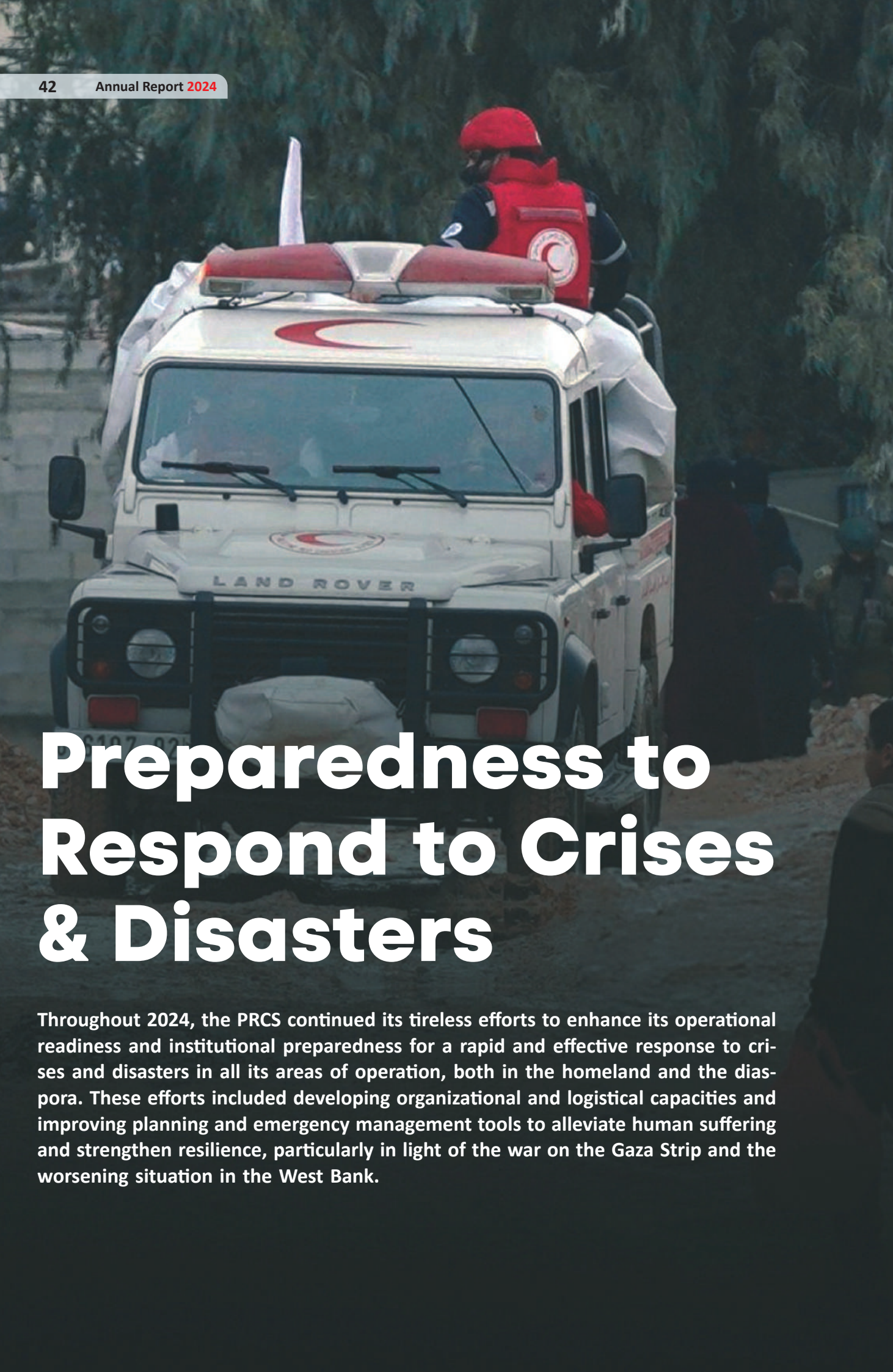
حاتم عوض
Hatem Awad
11/10/2023



أحمد دهمان
Ahmad Dahman
11/10/2023



خليل الشريف
Khalil Alshareef
11/10/2023



Preparedness to Respond to Crises & Disasters

Throughout 2024, the PRCS continued its tireless efforts to enhance its operational readiness and institutional preparedness for a rapid and effective response to crises and disasters in all its areas of operation, both in the homeland and the diaspora. These efforts included developing organizational and logistical capacities and improving planning and emergency management tools to alleviate human suffering and strengthen resilience, particularly in light of the war on the Gaza Strip and the worsening situation in the West Bank.

Strengthening PRCS preparedness & readiness to respond to crises and disasters

- **Developing a Comprehensive Emergency Master Plan**

A comprehensive plan was prepared to coordinate the roles of various PRCS sectors in emergencies. The plan covers the next three years and focuses primarily on the Gaza Strip and the West Bank, while also considering the impact of crises on other areas like Egypt, Syria, and Lebanon.

- **Updating Databases and Operational Maps**

Interactive maps were developed to document the PRCS response since October 7, including maps of IDPs centers, medical points, and infrastructure capacities. Hotspot maps in the West Bank were updated, and risk analysis profiles were developed to feed central operations rooms with accurate, up-to-date data.

- **Activating Central Operations Rooms**

Two main operations rooms were run in the West Bank and Gaza Strip, coordinating work with volunteers and staff to ensure maximum readiness. Trained response teams were activated in the field and their operational capacities were enhanced.

- **Enhancing Emergency Medical Services**

Interventions included renovating the Azzun and Al-Bireh EMS centers, developing communication networks, and providing teams with personal protective equipment (200 protective vests and helmets).

- **Improving Field Telcommunications**

PRCS activated a system to identify callers' locations via WhatsApp to speed up response times. A new wireless communication system was operated in 9 out of 10 governorates, helping to reduce internal communications and improve field coordination.

- **Raising the Preparedness of Health Facilities**

Development interventions were carried out in the operating rooms of hospitals in Nablus, Hebron, and Jerusalem. A comprehensive assessment of West Bank warehouses was conducted, with plans to rehabilitate 6 additional warehouses in 2025. In cooperation with the Netherlands Red Cross, the WASH FIT tool was applied to improve water, sanitation, and hygiene standards in 4 main hospitals (Jerusalem, Halhul, Hebron, and Al-Bireh), raising readiness and improving service quality during crises.

• Developing Operational Systems

PRCS adopted an ERP system to manage procurement, and relief supplies in the West Bank and Gaza Strip, enhancing inventory management efficiency and speeding up distribution. A strategic warehouse was opened in the Anabta branch to support the northern governorates.

• Increasing the number of volunteers

PRCS intensified its efforts in the Gaza Strip by increasing the number of volunteers and distributing them strategically across different governorates to improve access times to emergency cases. PRCS relied on strategic health communication points based on volunteers' places of residence to ensure their immediate readiness.

• Activating EMS Points

"First Responder" and EMS points were activated in multiple locations, enabling emergency teams to be close to hotspots and the most affected areas.



PRCS continued its efforts to raise institutional disaster preparedness by conducting a comprehensive review of sanitation and plumbing networks in its medical centers and hospitals. These interventions focused on identifying and improving weak points and assessing the networks' resilience to future challenges, ensuring the continuity of services under various conditions.

Syria

Following the recent Israeli hostilities in Lebanon, PRCS moved quickly to enhance its emergency response by upgrading its hospitals and health centers, ensuring their readiness to meet the needs of Palestinian refugees and affected displaced persons. Interventions included providing advanced ambulance services and mobilizing resources and coordination channels with local and international partners, foremost among them the Lebanese Red Cross and popular committees. These efforts aimed to ensure the delivery of relief and health services to the most affected populations.

Lebanon





Health & Social Services

In line with its strategic objectives, the Palestine Red Crescent Society continues its endeavour to strengthen its role in supporting the public health of the Palestinian people in the homeland and the diaspora. This is achieved by developing a comprehensive healthcare system at all levels: pre-hospital care, primary and secondary healthcare (hospitals), and specialized tertiary care. PRCS also places increasing importance on enhancing and developing community health, rehabilitation, and psychosocial support services in line with the needs of different communities, both in normal circumstances and during crises and emergencies.

Emergency Medical Services (EMS)

PRCS provided its EMS services in the West Bank with high efficiency, responding to **all calls received by the central emergency communications center via the toll-free number 101.**



402,519

Total Beneficiaries of Emergency Medical Services in 2024

In Gaza Strip: the number of beneficiaries of medical emergency services (for medical and emergency cases) **reached 74,587**, in addition to other emergency cases that were included in the PRCS response since 7 October 2023 to the end of 2024.

West Bank: a total of **52,251 beneficiaries** received emergency medical services (EMS), in addition to 71,110 beneficiaries from other EMS related activities such as open days, awareness sessions, and trainings, as well as 180,171 indirect beneficiaries.

The PRCS also conducted a variety of workshops and training courses to enhance community awareness on first aid and emergency response mechanisms. Moreover, PRCS provided medical support during numerous community and religious events.

In Syria: PRCS continued to provide EMS services in Palestinian refugee camps, benefiting approximately **4,316 persons**. The majority of beneficiaries were female (59%), compared to 41% male.

In Lebanon: PRCS provided EMS services to all in need, especially under the difficult humanitarian conditions created by the Israeli hostilities in the country. These services were provided through the five PRCS hospitals in the region, which played a pivotal role in the emergency response.

Primary Healthcare Services

The Palestine Red Crescent Society continues to provide preventive and curative primary healthcare services through a wide network of centers and clinics in the West Bank and Gaza Strip, as well as in refugee camps in Syria and Lebanon. Through these services, PRCS aims to meet the basic health needs of various groups, raise health awareness, and promote healthy lifestyles in targeted communities, both in normal conditions and in emergencies.

Clinics and Health Centers

During 2024, a total of 405,189 people benefited from the health services provided by PRCS through its clinics and health centers across all its areas of operation, distributed as follows:

West Bank | PRCS provided health services **through 15 health centers and branches**, including 11 health centers, 3 mobile clinics, and an emergency center in Jenin governorate. Services included general medicine, maternal and child health, women’s clinics, and emergency services.

5 in Hebron		4 in Jerusalem		2 in Nablus
1 in Salfit		1 in Tubas		2 in Jenin


167,232

The number of beneficiaries reached

PRCS also provided temporary health services in Jenin camp through its mobile team in response to repeated attacks; these services were included under the emergency response. The same applies to the services of the four health centers in the Gaza Strip, in addition to the outpatient clinic of Al-Amal Hospital.

Mobile Clinics

Throughout 2024, PRCS continued to provide health services in several remote and marginalized areas in the West Bank, including the Jordan Valley, southeastern Jerusalem, parts of Ramallah governorate, and south of Dura. These services responded to the basic health needs of populations facing difficulties in accessing fixed health centers due to imbalanced geographical distribution and existing political and economic barriers. The mobile clinics offered an integrated package of medical services, including general medicine, treatment for common illnesses like respiratory infections and skin diseases, and sexual and reproductive health services, which included prenatal and postnatal care.

Gynaecology
6,961
Beneficiaries

General Medicine
18,477
Beneficiaries

Total Beneficiaries
25,438
Beneficiaries

Mobile Clinics

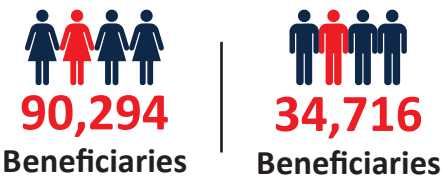
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Syria

PRCS provided services through 11 health centers in Palestinian camps, with a focus on the most vulnerable groups. The year 2024 saw the opening of the Yarmouk Community Medical Center to expand coverage. **The age breakdown of beneficiaries was as follows:**

Beneficiaries
By Gender



Beneficiaries
By Age



Total of Beneficiaries
125,010

Lebanon

Services were provided through the outpatient clinics of the five PRCS hospitals in the camps. Specialties varied, including internal medicine, pediatrics, orthopedics, urology, and others.

Total of services were
provided **371,681**



Benefiting more than
112,947 people





Our presence is essential in supporting our people and alleviating their **psychological pain for mental healing is no less important than treating physical wounds.**

Doaa Dahlan

Psychologist
Gaza Strip



Secondary Healthcare Services - Hospitals

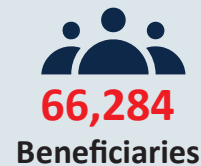
West Bank

PRCS Hospitals in the oPT

PRCS health services cover all governorates of the West Bank, including occupied Jerusalem, in addition to the Gaza Strip. However, the unprecedented Israeli war in the Gaza Strip posed a severe challenge, leading to the destruction of PRCS hospitals in the Strip as detailed in the humanitarian response section.

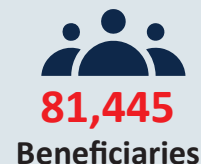
Occupied Jerusalem

The PRCS Hospital in Jerusalem is a leading hospital in providing high-quality comprehensive health services, especially in the fields of obstetrics, gynaecological surgery, and intensive care for premature infants (NICU), as well as providing emergency medical services.



Al-Bireh

The PRCS Hospital in Al-Bireh underwent a comprehensive transformation in 2024, reflected in an unprecedented expansion of infrastructure, enhancement of medical equipment, and improvement in the quality of services. Three new floors were finished, equipped, and put into operation. The emergency department and the NICU were updated, and a specialized floor for outpatient clinics was opened. The hospital was equipped with the latest medical imaging, laboratory, and physiotherapy devices, and two new operating rooms were fully equipped. The year also saw the implementation of over 83 advanced training courses for nursing staff and the application of advanced electronic systems for managing medical records, appointments, and inventory, along with the launch of interactive electronic services for patients.



Hebron

The Hebron Hospital is a major referral hospital in the West Bank and Gaza Strip, with 123 beds, offering multiple specialized medical services. In 2024, it achieved several notable milestones by operating new departments within its modern expanded building, which included:

- Emergency Department (12 beds)
- Pharmacy
- 7 Specialized Gynaecology Clinics
- Intensive Care Unit (10 beds)
- Pediatric Dialysis Unit (7 beds)
- Medical Laboratories
- Gynaecology Inpatient Department (16 beds)
- Gastroenterology and Endoscopy Department
- Day Care Unit (17 beds)
- Along with operating the central laundry, central sterilization department, and medical warehouse.



Halhul

Halhul Hospital has 32 beds distributed as follows: 5 beds for the emergency department, 11 for day surgery, and 16 for obstetrics and gynecology, in addition to a modern operating room. PRCS focused its efforts on developing this facility by updating its infrastructure, equipping its medical labs, and opening additional specialized clinics.



Diaspora Hospitals

Syria

PRCS continued to provide its specialized health services to Palestinians in refugee areas through an integrated network of hospitals and medical centers in Syria, Lebanon, and Egypt, contributing to meeting the increasing health needs of refugees.

PRCS provided secondary health services to Palestinians through two hospitals: Jaffa Hospital in Damascus and Bisan Hospital in Homs. Services provided include gynaecology and obstetrics, general surgery, dentistry, medical laboratories, intensive care, and paediatrics/incubator services.

PRCS enhanced these hospitals by:

- Equipping them with modern medical devices and advanced diagnostic equipment.
- Upgrading the alternative energy network at Jaffa Hospital to ensure operational continuity.
- Developing the emergency department at Jaffa Hospital to improve its rapid response capacity.

**2****Hospitals****80****Beds****59,186****Beneficiaries**

Lebanon

The Palestine Red Crescent Society provided its hospital services in Lebanon through five main hospitals located in Palestinian camps. A series of development and modernization projects were carried out in many of its health facilities to enhance the quality of care and improve response efficiency.

- **At Al-Hamshari Hospital in Sidon**, the outpatient department was reopened in the old nursing school building, the surgery department was renovated, and patient rooms in the internal medicine department were refurbished. The intensive care unit was separated from the cardiac care unit, the pediatric intensive care unit (PICU) was updated, 17 dialysis machines were replaced with modern B. Braun models, and 6 chairs in the dialysis department were renewed.

- **At Safad Hospital in the Beddawi camp near Tripoli**, PRCS began constructing a new warehouse for medicines and medical supplies, with a floor added above it to house the dialysis department, with support from the International Committee of the Red Cross (ICRC). The emergency department was relocated to the ground floor after its renovation, and the internal medicine, surgery, and radiology departments were also renovated.
- **At Nazareth Hospital**, an agreement was made with ANERA to rehabilitate and expand the emergency department to improve the level of services provided.
- **At Balsam Hospital**, the emergency department was also moved to the ground floor after comprehensive rehabilitation work, in addition to developing the internal medicine, surgery, and radiology departments.
- **Haifa Hospital in the Burj Al-Barajneh camp** near Beirut continued to provide its specialized health services to all patients without discrimination, despite challenges and limited resources.



Through these hospitals, PRCS also conducted a series of training activities and workshops aimed at developing the skills of medical and nursing staff and increasing their readiness to handle emergencies efficiently. Interventions also included organizing courses for volunteers to enhance their effective communication skills, contributing to the improved quality of humanitarian services.

As part of its community activities, PRCS carried out awareness and medical campaigns that included free blood pressure and diabetes screenings, along with providing health guidance, benefiting about 50 people in the targeted areas.



Egypt

Palestine Hospital

The Palestine Red Crescent Society continued to provide its health and treatment services in the Arab Republic of Egypt through the Palestine Hospital located in Cairo. The nine-story hospital is one of the most prominent medical facilities of PRCS outside Palestine, offering numerous specialized and general medical services.

The hospital's services include: an Emergency and Reception Department, Outpatient Clinics, a Center for Dental Medicine, Surgery, and Cosmetics, a Surgical Operations Department, an Intensive Care Unit for critical cases, a Neonatal Intensive Care Unit (NICU), a Gastrointestinal Endoscopy Unit, a Hemodialysis Unit, Physical Therapy, a Laboratory, a Diagnostic Radiology Department, a Cardiac Catheterization and Early Diagnosis Center for heart diseases, a Geriatric Medicine and Care Unit, a unit for non-surgical treatment of spinal pain, in addition to the Pharmacy and Clinical Pharmacy Department, and inpatient departments covering various medical specialties.

The hospital has **235 staff members** Including a specialized medical team of about **150 consultant physicians**, in addition to several doctors with advanced degrees in their specialties. It is keen to provide its services to all patients without discrimination, according to the highest standards of medical safety and quality of care. The hospital obtained **ISO certification in 2018**.



Main Services:





Community Services

PRCS provided a wide range of community services to meet the growing needs of Palestinians inside the homeland and in diaspora refugee camps. These services form a key part of PRCS's comprehensive strategy to empower local communities and boost their resilience amid exceptional challenges.

Committed to integrated interventions, PRCS ensures service sustainability by addressing immediate emergencies and running long-term programs that help communities adapt to crises and live with dignity. This work relies on a strong network of branches and volunteers across more than 100 locations in the West Bank and Gaza Strip, plus around 20 sites in refugee camps in Syria and Lebanon. This network enables PRCS to reach the most vulnerable groups and offer vital support.

167

Community and Volunteer Committees



Community Work

Community Based First Aid and Health Program

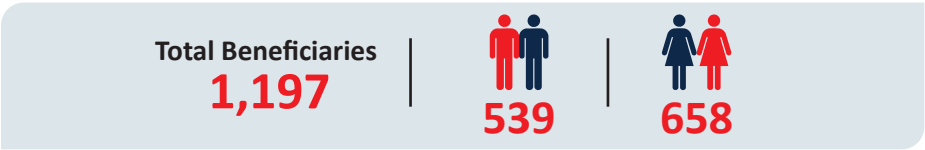
West Bank

These programs focus on raising awareness and building the capacities of individuals and local communities in the fields of prevention and health. They include:

- **Community First Aid Program:** This program trains community members in basic first aid skills to enable them to handle emergency and critical situations before the arrival of specialized medical teams from PRCS or others.
- **Community Health Program:** This relies on community committees as a key element in local development. They are qualified to work directly with targeted communities. This program is implemented in **87 areas** according to health needs, with the aim of improving public health, promoting health awareness, and empowering individuals to prevent diseases and reduce their impact.

Community Training

This included specialized training for community members in community health, first aid, and the First Responder program.



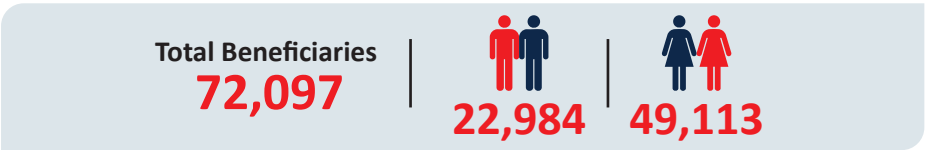
Community Campaigns & Interventions

These included events for international occasions such as “Women’s Day,” “World Diabetes Day,” and “Pink October” for breast cancer awareness. Awareness campaigns included: handwashing, first aid, care for the elderly, the “Yellow Sticker” for insect control, “A Drop of Water Saves a Life,” “Waste Separation,” and hygiene in butcher shops and installation of waste containers, among other health topics. The campaigns also included “Little Paramedic” summer camps; 43 camps were implemented for children in cooperation with PRCS branches in the West Bank, targeting children aged 6 to 13, with the participation of more than 2,800 children.

21,058
Beneficiaries



Total Beneficiaries of Community Work Programs in the West Bank



Community Programs in the Diaspora

PRCS continued its community efforts in the diaspora, particularly in Syria and Lebanon, by implementing a series of initiatives and programs aimed at supporting refugee communities and enhancing their ability to adapt and be resilient in the face of growing social and economic challenges.

Syria

PRCS provided a range of specialized programs contributing to sustainable social development and promoting integration within targeted communities.

These programs included:

- Psychosocial Support
- Educational Support
- Interactive puppet shows
- Counselling and recreational activities
- Livelihood Programs
- Awareness Campaigns
- Community Health Services

PRCS also organized a number of media and awareness campaigns that addressed priority health and social issues, most notably:

- Psoriasis awareness.
- combating gender-based violence
- prevention of breast, lung, and bone cancer.
- the importance of breastfeeding.
- the dangers of early marriage.

Total Beneficiaries of social programs 37,579

Total Beneficiaries of awareness campaigns 74,710

Lebanon

PRCS implemented a series of awareness activities within refugee camps, aimed at raising awareness of the health risks associated with communicable and non-communicable diseases, in addition to community issues that directly affect youth, such as drug abuse, irregular migration, and community violence.

Volunteer teams and field staff successfully reached **33,786 beneficiaries** through these activities.

Beneficiaries 33,786



Mental Health & Psychosocial

Considering the harsh conditions faced by the Palestinian people due to the practices of the Israeli occupation and their profound psychological effects, especially on children, the Palestine Red Crescent Society intensified its efforts in 2024 to enhance psychological resilience and community preparedness. This was done by establishing and activating Psychosocial Support (PSS) teams in most governorates of the West Bank and Gaza Strip.

These teams targeted the most affected groups—children, women, the elderly, and persons with disabilities—and sought to alleviate their psychological suffering and empower them to cope with crises. This approach was also extended to refugee camps in Syria and Lebanon, where PRCS strengthened its psychosocial and community interventions.

Programs implemented by the MHPSS team include:



Children Affected by Armed Conflict (CABAC) Program

Focuses on supporting children affected by armed conflict by providing a safe environment that promotes a sense of security, builds self-confidence, and encourages positive interaction with family, school, and society.



Psychosocial Support for Children (Child corners)

Enables children to express their feelings freely, away from the effects or scenes of violence, and provides them with protection and opportunities to develop their social and communication skills.



Psychosocial Support for Caregivers (Love Bridge)

Targets caregivers (parents, teachers, relatives) and aims to empower them to deal properly with children and ensure their psychological well-being.

In 2024, PRCS launched a high-impact program to integrate mental health services into the general healthcare system. This was in response to the growing need and the severe shortage of psychiatric services provided by official bodies, alongside the societal challenges related to stigma and social embarrassment towards those suffering from mental disorders. This program was implemented as a pilot phase in the governorates of Bethlehem, Salfit, and Anabta by qualified teams.

As a continuation of the campaign launched by PRCS in 2023, which targeted children in the West Bank areas most affected by attacks from Israeli forces, PRCS carried out a series of recreational and stress-relief activities during 2024. These activities took place in the areas of Tulkarm, Tubas, the Jordan Valley/Jericho, Qalqilya, Azzun, and their surrounding communities, with the aim of providing psychosocial support to children and mitigating the effects of the trauma and crises they have experienced.

Support Services (MHPSS)

PRCS also organized a specialized supervisory camp for its Psychosocial Support volunteers, with the aim of empowering them and developing work strategies to ensure the quality of interventions provided within the PSS programs. The camp also included strengthening the self-care skills of volunteers to ensure the sustainability of their humanitarian work. A total of 68 participants benefited from this camp. In a similar context, PRCS held specialized community

training sessions on “Stress and Self-Care Management” for journalists working in the northern governorates. This was organized considering the increasing pressure resulting from repeated incursions into cities and camps in the northern West Bank, particularly Jenin and Tulkarm. The number of beneficiaries from this training reached 67 journalists.



Psychological First Aid (PFA) Training Program

Concerned with developing response mechanisms in emergencies and provides volunteers and staff with an effective framework to support individuals and groups psychosocially during crises.



Self-Care Program

Focuses on the well-being of field workers & medical crews, and promotes awareness of stress-relief methods through a comprehensive approach to psychological, physical, and mental care.



Psychosocial Support for the Elderly (Storytelling)

Aims to support the elderly psychologically and enable them to adapt to life changes such as retirement or the loss of loved ones, by enhancing their sense of security and belonging.

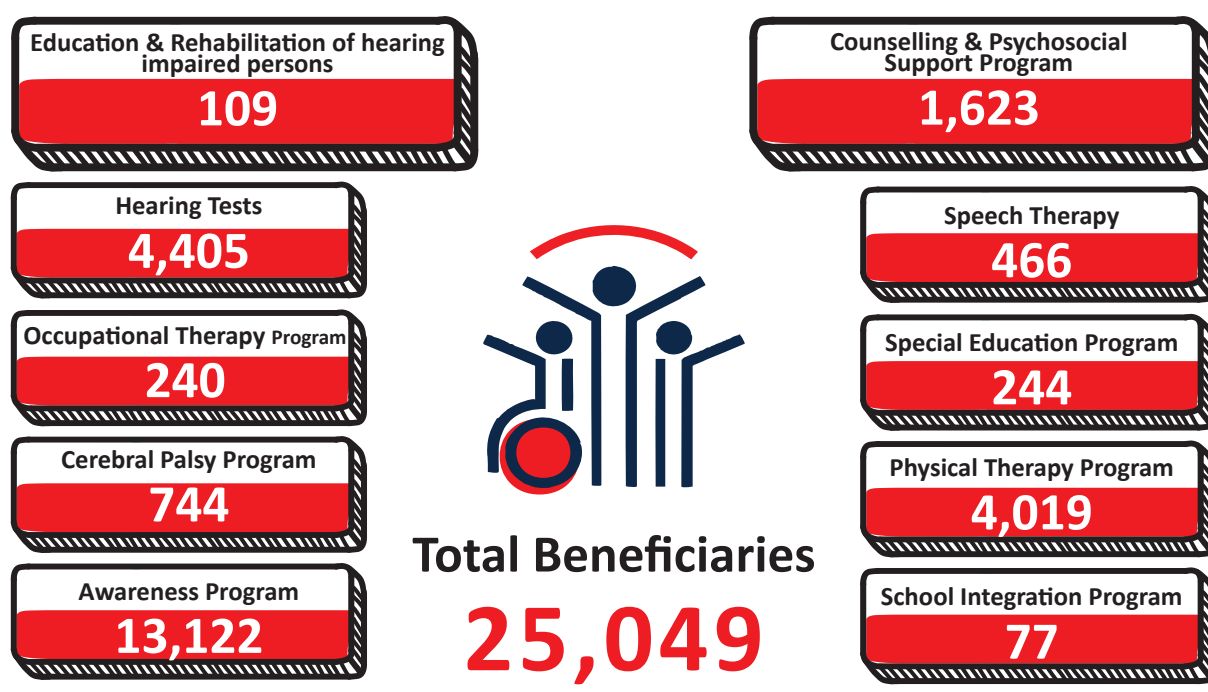
Total Beneficiaries in the West Bank

20,075

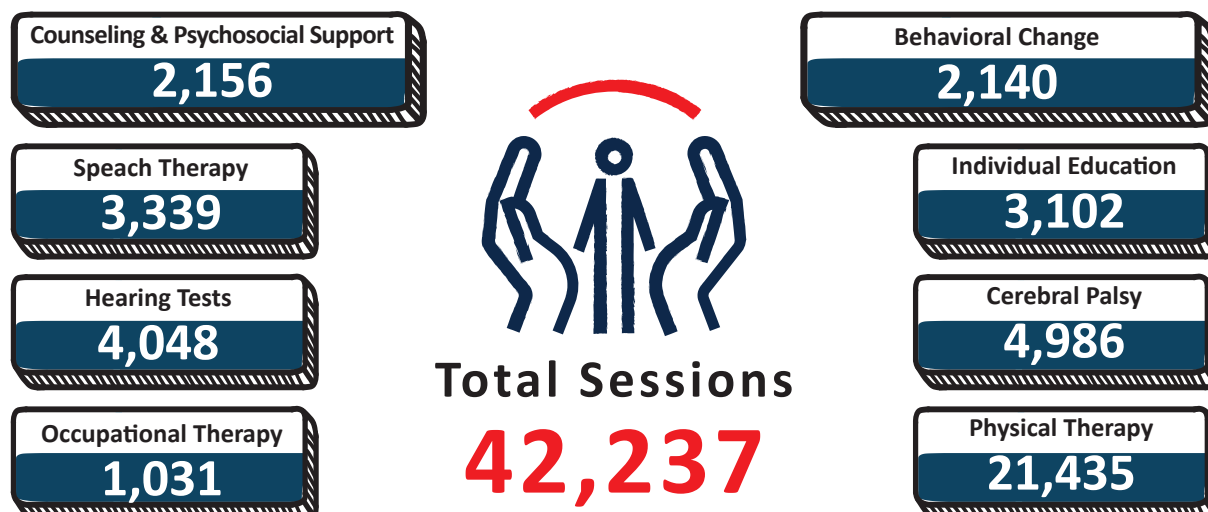
Rehabilitation and Capacity Development Services

PRCS continues its efforts through its 38 rehabilitation centers & units to develop and expand its rehabilitation services, targeting persons with motor, hearing, and intellectual disabilities, with the aim of empowering and effectively integrating them into their local communities. This is done through integrated programs that include physical and psychological rehabilitation, skill and capacity development, and providing support to the family and surrounding community.

Beneficiaries in the West Bank:



Number of Sessions Provided by Program:





Because I have spent my whole life Deaf, I know their needs.



Hanan Abu- Khaleel

She's been educating students who she calls her "second family" at the PRCS School for the Deaf for 23 years.

Capacity Development College

Gaza Strip

Despite immense challenges, the PRCS Capacity Development College continued its efforts to provide specialized educational services, with 224 students enrolled in its academic programs for 2024. The college seeks to continuously develop its programs and has begun accrediting new programs for the 2024–2025 academic year.

The college is also coordinating with relevant bodies to establish emergency schools affiliated with PRCS. The college hosted universities from the southern governorates such as Palestine University, Alaqsa University, Alazhar University & others providing full logistical support and hosting thesis defenses for postgraduate students, reinforcing its role as an effective educational and training institution in the Gaza Strip.

The college contributed in providing academic services to around **80.000 students**.



Community-Based Rehabilitation for Persons with Disabilities

Through the CBR approach, PRCS continued its efforts to reach persons with disabilities in their homes and local environments, working with their families and communities to enhance their abilities and develop essential daily life skills. During 2024, PRCS teams implemented several high-quality programs and services:

West Bank

Early Detection Campaigns for Disability

campaigns were conducted in remote and marginalized areas, focusing on early detection of hearing and motor impairments in children aged 0–8.



Distribution of Assistive Mobility and Hearing Devices



Awareness, Extracurricular, and Inclusion Activities

These activities were implemented to raise community awareness about the rights of persons with disabilities and to challenge negative stereotypes against them, through awareness campaigns in schools and universities, and by organizing sports, recreational, and public events that promote their social inclusion.



Community Training

West Bank

Specialized training sessions were organized for communities, families, and partner institutions. This included programs for parents of students in PRCS schools for the deaf, sign language courses for volunteers and university students, and a workshop on “Motor Rehabilitation for Spinal Cord Injuries” for 8 partner institutions.



Training for Partner
Institutions
40
Beneficiaries

Training for Parents
at PRCS School
40
Beneficiaries

Sign Language
Training
319
Beneficiaries



Total number of beneficiaries from all
Rehabilitation services

41,009
in the West Bank.



Special Highlight - The Golden Award



The PRCS center in Jericho won first place at the Arab world level in the category of persons with disabilities in the “Arab Programming Week” for 2024, in which more than 3 million participants from 19 Arab countries participated. The competition was organized under the theme “Smart Applications for the Arabic Language” under the auspices of the Arab League Educational, Cultural and Scientific Organization (ALECSO) in Tunisia, the King Salman Global Academy for the Arabic Language in Saudi Arabia, and the Tunisian Association for Educational Initiatives.

Home Enrichment Program

Implemented in eight West Bank governorates, targeting children with moderate to severe intellectual disabilities through regular home visits.

Home Visits
6316

Targeted Children
88

Friendship Committees
389

Outreach Rehabilitation Program

The program targeted around 505 individuals with disabilities in remote areas by providing a wide range of rehabilitation services through mobile rehabilitation teams.





Youth & Volunteers

Throughout 2024, the PRCS continued to deliver its comprehensive services through a wide network of volunteers deployed across all governorates of the homeland and in the diaspora refugee camps. This ensures effective reach to local communities, especially in marginalized and remote areas.



In the West Bank

Volunteers provided direct support to PRCS teams working in various programs after receiving specialized training in humanitarian, health, and social work, both in emergency and normal situations.

In the West Bank, volunteers were distributed by specialty as follows:

Program	Total Volunteers	Female	Male
Youth and Volunteers Program	1,352	1,799	3,151
Ambulance and Emergency Program	1,160	1,008	2,168
Community Work Program	743	999	1,742
Psychosocial Support Program	105	75	180
Disaster Management Programs	595	568	1,163
Rehabilitation Programs	428	452	880
Total	9284	4383	4383

To enhance their skills and capacities, PRCS organized a total of **48 specialized training courses in 2024, with 1,038 youth and volunteers participating** in fields such as first aid, first responder, disaster risk management, and dissemination.

Volunteers also implemented numerous social and recreational activities aimed at strengthening social cohesion and psychosocial support. These activities included open days and recreational events, as well as participation in organizing community and religious events such as Women's Day, Labor Day, International Day of Older Persons, the month of Ramadan, and the day of Isra' and Mi'raj.

**Beneficiaries from social and recreational activities implemented
by volunteers in the West Bank 4,793 persons**

For four consecutive years, PRCS has continued to implement agricultural campaigns such as the olive harvest, tree planting, and cleaning and pruning trees, to enhance the resilience of farmers on their land.

894 Volunteers participated in these activities
Benefiting more than **429** persons

Volunteers also played a pivotal role in providing first aid services at various public events, including festivals, sports and university events, and medical days, extending to frontlines during incursions. They contributed to saving lives in extremely difficult conditions, especially in Jenin camp, Nur Shams camp, and other contact areas in the West Bank.

**Beneficiaries from voluntary service activities in
the West Bank was 111,663**

In the Gaza Strip

PRCS volunteers embodied a unique model of sacrifice during the Israeli war. 19 volunteers were killed while performing their humanitarian duties. Despite the immense risks and the targeting of medical crews, hundreds of volunteers continued their work in providing EMS, relief, and psychosocial support services to meet emergency needs and support the affected population.

The total number of **volunteers**

9,187 as follows:

West Bank

5922 Volunteers

Gaza

2576 Volunteers

Syria

404 Volunteers

Lebanon

285 Volunteers

Diaspora - Syria and Lebanon

Volunteers had a tangible role in implementing social, awareness, and recreational activities for different community groups, aiming to enhance health and psychological awareness and empower communities to cope with the harsh conditions of displacement and refuge. Volunteers benefited from a range of community training sessions and workshops that enhanced their readiness and capabilities.



Volunteers benefited from trainings

Lebanon **394** Volunteers

Syria **386** Volunteers



Organizational & Administrative Development

The PRCS was keen to enhance its institutional readiness and ensure the continuity of its humanitarian services according to the highest standards of efficiency and quality. Based on its vision towards institutional excellence, PRCS adopted an integrated strategic path aimed at consolidating the principles of governance, improving administrative performance, and developing the organizational and financial structure of all its components in the homeland & diaspora.



Organizational Level

During 2024, PRCS took a series of fundamental steps to strengthen its administrative and organizational structure, including developing policies and updating operational manuals. It also ensured the continuation of periodic meetings of the Executive Office (six meetings during the year), which served as a pivotal platform for following up on strategic files and enhancing coordination between PRCS leadership in the West Bank, Gaza Strip, and the diaspora (Syria, Lebanon, Egypt).

Emergency Master Plan

In response to the unprecedented escalation in war on the Gaza Strip since **October 7, 2023**, and its serious repercussions, PRCS developed a comprehensive emergency and preparedness plan for the years 2025–2027. This strategic step aims to raise the efficiency of its humanitarian response and enhance its operational capabilities. **The plan includes two main phases:**

Emergency Phase: Focuses on providing lifesaving services, urgent healthcare, shelter, food, water, and other basic needs.

Transitional Phase: The plan was developed based on a thorough and precise assessment of needs, employing a participatory approach that encompasses evaluation across various sectors. It focuses on building the capacities of staff and strengthening their skills across different fields and branches, demonstrating the Society's commitment to effectively managing crises. The plan clearly defines roles and responsibilities, as well as mechanisms for allocating internal and external resources, to ensure a more efficient and effective response. Additionally, it establishes coordinated strategies at multiple levels to enhance the overall efficiency of disaster response efforts.

Operational Planning for 2025

PRCS supported its various programs and departments in developing their operational plans for 2025 and evaluating the 2024 plans. This was done by applying the Planning, Monitoring, Evaluation, and Reporting (PMER) system in coordination with the Central Finance Department. The PRCS Board of Directors approved the final plans in February 2025.



Launch event of the PRCS Emergency Master Plan 2025-2027



Location Tools

Display Options

Basemap

Hazards

Exposure

Capacities

18°/33°



27.8km/h

14.4 dew



2 %

1002.3 hPa

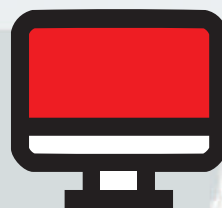
09/03

18°/33°

warning hot, more than 30c.

09/04

15°/34°



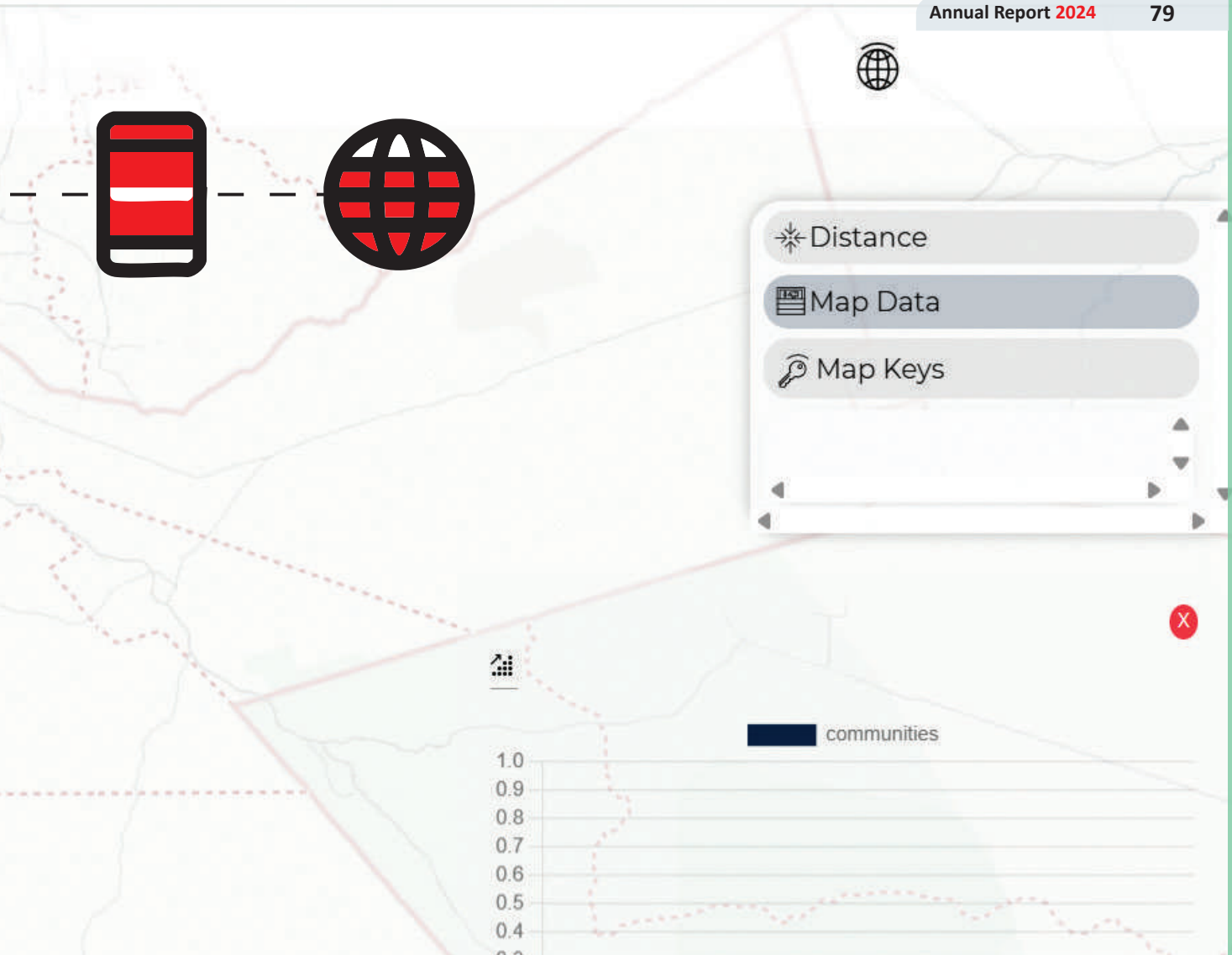
Central Finance

Enhancing Governance and Unifying Financial Performance:

In early 2024, PRCS launched the Central Finance Department as a strategic component to lead the financial transformation and enhance the efficiency of resource management across all locations of operation. **During 2024, the department achieved several milestones:**

- Supporting senior management's financial decisions by developing a BI Reporting system.
- Coordinating with external auditors by supervising audit processes and providing required financial data.

- Managing PRCS's financial budgets by overseeing the preparation and review of annual budgets for all locations of operation.
- Unifying financial policies and procedures, achieving over 70% implementation of unified financial policies and unifying the Chart of Accounts in several branches. This enhanced data centralization and facilitated accurate financial reporting.



Digital Transformation

The year 2024 saw significant progress in PRCS's digital transformation, a key pillar of its 2023–2027 strategic plan. **Key achievements included:**

- Full operation of the new Volunteer Management System.
- Launch of the PRCS Geographic Information System (GIS) platform.
- Integration the use of the Open Data Kit (ODK) for digital data collection.
- Operating of the digital VHF radio system in the West Bank.
- Updating the internal telcommunication net-

work and operating a digital phone system at headquarters.

- Updating the 101 Emergency Call Center, & integrating it with tablets in ambulances.
- Launching the Insurance Management System and Project Management System as part of the **ERP**.
- Automating rehabilitation services through a digital system for recording and tracking beneficiary data.
- Updating the technological infrastructure by replacing old computers, increasing internet speeds, and improving internal networks.

Institutionalizing Protection, Gender, and Inclusion (PGI) and Community Engagement and Accountability (CEA):

As part of its ongoing commitment to promoting and institutionalizing the approach of Community Engagement and Accountability (CEA) as a core principle in the design and implementation of its programs—and in line with its efforts to ensure the inclusiveness of its interventions and their relevance to the needs of local communities—the Palestine Red Crescent Society (PRCS) continued in 2024 its efforts to institutionalize the concepts of Protection, Gender, Inclusion (PGI), and community accountability within its organizational system.

In this context, PRCS focused on developing and adopting systematic community feedback mechanisms aimed at amplifying community voices and improving the quality of services provided, particularly in light of the ongoing emergency conditions in the country. A detailed implementation plan was prepared to pilot these mechanisms in selected community settings within the Salfit and Bethlehem branches, where PRCS implements its integrated programs. This was done in partnership with the Community Work Department and the Disaster Risk Reduction (DRR) program of the Disaster Management Unit, with the support of the Swedish Red Cross and German Red Cross.



A workshop was held with the relevant branches during which the plan and implementation mechanisms were reviewed, and roles and responsibilities were clearly defined. A community assessment was also conducted using both qualitative and quantitative research tools, such as focus group discussions and surveys. This process helped identify and select a unified mechanism for receiving community feedback, which was subsequently approved by PRCS management and the targeted local communities.

In 2025, PRCS plans to further develop a comprehensive operational framework for this mechanism and implement it on a six-month pilot basis, with the aim of evaluating its effectiveness and exploring its potential to be scaled up as a core component of a responsive, participatory institutional work system.



Humanitarian Diplomacy

The Palestine Red Crescent Society has adopted humanitarian diplomacy as a strategic tool in its 2024–2027 plan. This approach is a cornerstone for enabling PRCS to face challenges and overcome obstacles through tools that include advocacy, negotiation, partnership building, and effective institutional communication.

During 2024

Following the ongoing Israeli war on the Gaza Strip since October 2023, PRCS focused its humanitarian diplomacy efforts on five key issues:

- Demanding an immediate and permanent ceasefire.
- Calling for respect for and strict application of International Humanitarian Law.
- Securing protection for health and humanitarian workers.
- Ensuring unimpeded humanitarian access for aid, including food, fuel, & medicine.
- Mobilizing support from the International Movement and the international community for PRCS as a leading local actor.



PRCS Efforts to Enhance Humanitarian Diplomacy

As part of its efforts to amplify its humanitarian voice and maximize the impact of its interventions at both the regional and international levels, the Palestine Red Crescent Society (PRCS) has undertaken a series of systematic and effective steps to strengthen its presence in the field of humanitarian diplomacy. Among the most notable of these steps are:

- Established a multi-party coordination mechanism for humanitarian diplomacy by forming a working group that includes the IFRC and several partner National Societies.
- Disseminated humanitarian messages and demands by regularly issuing briefings on the challenges facing its teams.
- Enhanced direct communication with various diplomatic levels, including embassies, foreign ministries, parliaments, and international aid agencies.
- Organized four e-briefing sessions with UN Security Council member states, in cooperation with its Movement partners.
- Conducted an official visit to EU institutions in Brussels, where the PRCS President held meetings with high-level diplomatic figures.
- Actively participated in international conferences, such as the Cairo Conference for the Relief of Gaza.

In 2025, PRCS plans to establish a specialized humanitarian diplomacy team, conduct a thorough stakeholder analysis, build new strategic partnerships, and expand its outreach to additional diplomatic parties.

Digital Media

In 2024, PRCS enhanced its communication & media presence and its pivotal role in conveying its humanitarian message locally and internationally. This effort resulted in significant growth in reach and engagement across various digital platforms during 2024, as follows:

The Palestine Red Crescent Society (PRCS) has become a primary source of information on the humanitarian situation in the oPT particularly the Gaza Strip after the start of the War in 2023. The PRCS has played an important role in amplifying the voice of affected communities it serves everywhere.



F o l l o w e r s

250,000

(+ 13.57 % from 2023)

Reached: 7.44 million



F o l l o w e r s

352,000

(+ 36.43 % from 2023)

Reached: 13.55 million



F o l l o w e r s

89,200

(+ 2.35 % from 2023)

Reached: 13.6 million



Working For Humanitty



International Humanitarian Law

PRCS continued its pivotal role in highlighting the grave violations committed by Israeli forces against its medical and EMS teams and facilities. PRCS systematically documents these violations as part of its efforts to protect its humanitarian mission under IHL, particularly the Geneva Conventions. Key interventions in this context include:

- 1- Developing internal legal documents that regulate the documentation of violations and testimonies.
- 2- Documenting violations against PRCS teams and facilities and sharing them with international partners to mobilize pressure for the protection of health-care workers.
- 3- Activating a specialized committee to follow up on the situations of detained, injured, and killed PRCS personnel and coordinating with the ICRC and IFRC to discuss possible support and compensation arrangements.
- 4- Communicating with a number of RCRC societies and their governments to discuss the ongoing humanitarian situation and violations.
- 5- Discussing field coordination challenges with the ICRC, especially during emergencies, and exploring cooperation mechanisms with Magen David Adom.
- 6- Enhancing awareness of IHL principles and protection of the emblem by implementing workshops and training for 200 staff and volunteers.



In the field, we face danger to save lives
Our humanitarian duty will never stop

Amir Abu Jomaizah
Ambulance Operations Coordinator

PRCS ambulance in which our EMS workers Ahmad Al-Madhoun and Yousef Zino were killed while trying to rescue the child Hind



Key Challenges in Applying International Humanitarian Law (IHL)

Despite the Palestine Red Crescent Society's full commitment to the principles of International Humanitarian Law and its constant pursuit of ensuring its respect in all its areas of work, PRCS faced grave challenges during 2024 that directly affected its ability to carry out its humanitarian and medical tasks.

Key among these challenges were:

- Repeated targeting of PRCS crews and facilities by Israeli forces, in direct violation of the principle of protection guaranteed to medical institutions under the Geneva Conventions. This resulted in casualties among staff and caused significant damage to centers and ambulance vehicles.
- Difficulties in gaining safe access to affected areas, due to obstacles imposed on the movement of ambulances and medical teams, and delays in granting or denial of permits, which hindered the timely provision of medical and relief aid.
- Continuation of systematic violations, which complicated the process of documenting crimes and violations and imposed legal and security

challenges on PRCS's efforts to protect its employees and facilities.

- Increasing pressure on crews working in the field, resulting from operating in high-risk environments. This affected their psychological and physical well-being and imposed additional challenges on providing a rapid and effective humanitarian response.

Despite these challenges, PRCS continued to play its leading role in documenting violations, activating the tools of International Humanitarian Law, and working with its partners to enhance protection for crews and facilities, ensuring the continued provision of humanitarian services according to the highest professional and legal standards.

Administrative Level

As part of its ongoing efforts to develop its administrative and financial structure, the Palestine Red Crescent Society adopted the Enterprise Resource Planning (ERP) system as a central part of its comprehensive strategy for governance and institutional integration. This system aims to merge operations related to financial management, human resources, procurement, inventory, and fleet management into a unified platform.

Implementation of the system began in the PRCS branches in the West Bank and Gaza Strip, with a gradual rollout planned to include the Lebanon and Syria branches. This digital transformation has contributed to improving the management of budgets and financial reports, enhancing the accuracy of cost analysis, and increasing operational efficiency by automating procedures and reducing the margin of error.

Human Resources Development

During 2024, PRCS was keen to develop the capabilities of its cadres and enhance their professional competencies by providing opportunities to participate in local and international training and events. These covered multiple areas such as disaster management, mental health, rehabilitation, community work, and youth and volunteer empowerment. 118 employees participated in 61 events & trainings. In addition, PRCS organized internal training programs across all its branches in Palestine and diaspora, with approximately 5,540 employees and volunteers benefiting.

Procurement

The Procurement Department witnessed a remarkable expansion in its activities during 2024. The total value of procurements reached approximately \$23,963,591, marking an increase of more than three times compared to 2023, when total procurements amounted to \$7,439,138. A total of 1,056 purchase requests were executed, 1,304 purchase orders were issued, 50 tenders and 119 requests for proposals were announced, and 130 annual agreements were signed with suppliers, with funding and support from international partners, led by the IFRC and several National Societies.

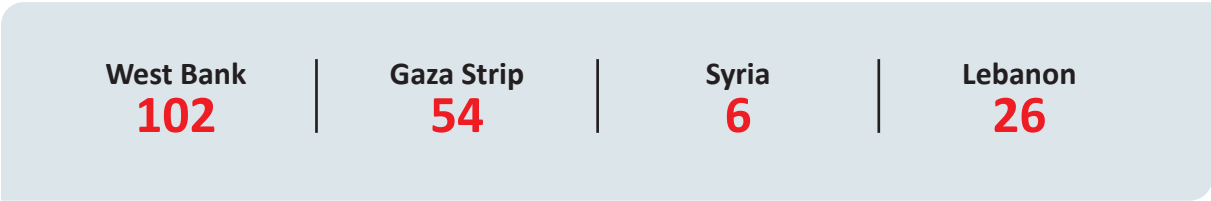
Warehouse Management

As part of the adoption of the ERP system, full electronic linkage between central and sub-warehouses was achieved in 2024, along with the implementation of an electronic delivery system that enhances transparency and improves response speed.

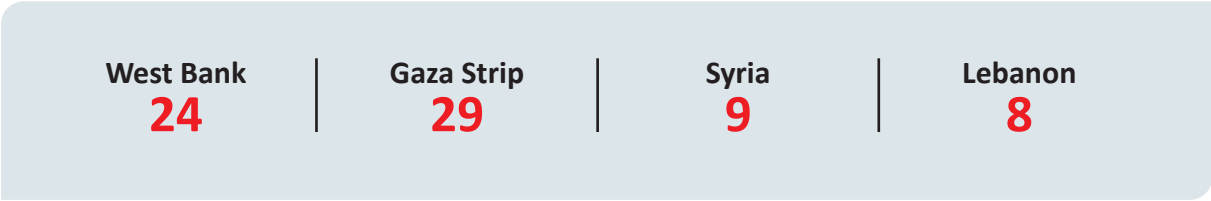
Vehicle Fleet Management

PRCS continued its efforts to enhance the operational efficiency of its vehicle fleet by regulating vehicle movement through the ERP system. All vehicles, including ambulances, were equipped with electronic tracking systems and linked to the central ERP system, which contributed to raising the level of operational oversight and improving safety standards.

The total number of ambulance vehicles in 2024 was 188, distributed as follows:



The total number of administrative vehicles was 70, distributed as follows:



Maintenance and Headquarters Management

The Maintenance and Building Management Department played a pivotal role in raising the readiness of the PRCS headquarters during 2024 by implementing a comprehensive maintenance plan targeting vital infrastructure. This included periodic maintenance of electric generators, water and sewage systems, heating and air conditioning systems, and elevators, in addition to the fire-fighting system.

Structural improvements included roof insulation, installation of new hot water pumps, and development of the fourth and sixth floors of the building, where several administrative departments were relocated and offices, international partners, and the Director General were equipped.

International Cooperation and Partnerships

In 2024, the PRCS witnessed a significant shift in expanding and strengthening its strategic partnerships, signing more than 70 cooperation agreements with international institutions, components of the International Red Cross and Red Crescent Movement, government bodies, UN organizations, and academic and local institutions.

Supportive International Partnerships

PRCS signed long-term agreements with the British, Swedish, Norwegian, and Danish Red Cross societies, covering disaster preparedness, psychosocial support, and strengthening medical infrastructure. It also expanded its cooperation with the IFRC and UN offices, including OCHA, WHO, and WFP.

Active Presence in International Forums

PRCS participated in 15 international, regional, and statutory events during the year, most notably the Conference on the Emergency Humanitarian Response for Gaza and the MENA Conference. This included the 13th Conference of the IFRC, which resulted in the election of the Director General to the Audit and Risk Commission, reflecting international recognition of PRCS's institutional and neutral role.



IFRC Secretary General Jagan Chapagain visited PRCS to witness its humanitarian efforts in the West Bank and Gaza.

International Visits

PRCS received 55 international delegations during 2024, including presidents of National Societies, government officials, and representatives of humanitarian organizations. Most notably was the visit of the IFRC President, Ms. Kate Forbes. PRCS also received foreign ministers from Britain and France, high-level envoys from the German and Swiss governments, and a visit from a Canadian government delegation.

Strengthening National Relations

PRCS continued to strengthen its cooperation with Palestinian ministries, such as Health, Social Development, and Education, in addition to the Ministries of Foreign Affairs and Interior and the National Committee for International Humanitarian Law. It also developed academic partnerships with Palestinian universities.

Through this significant expansion in partnerships and international representation, the Palestine Red Crescent Society has solidified its position as a leading humanitarian institution in Palestine and a pivotal player within the International Movement.



Mrs. Kate Forbes, IFRC President, and Dr. Hossam Elsharqawi, IFRC Regional Director, visited PRCS headquarters in Al-Bireh.

Emergency Appeal 2023-2024

IN LIGHT OF THE ONGOING ISRAELI WAR ON THE GAZA STRIP AND THE ESCALATION OF ATTACKS IN THE WEST BANK, THE PALESTINE RED CRESCENT SOCIETY LAUNCHED AN URGENT APPEAL IN OCTOBER 2023 TO ADDRESS THE CATASTROPHIC HUMANITARIAN CONSEQUENCES. THE TOTAL VALUE OF THIS APPEAL AS OF DECEMBER 31, 2024, WAS APPROXIMATELY \$298,736,550, AIMED AT STRENGTHENING PRCS'S CAPACITY to respond to urgent health and humanitarian needs.

Total Value
\$ 298,736,550
Oct 2023 - Dec 2024

Funding Sources

RCRC Partners	Non RCRC Partners
IFRC	Accenture
GRC	GOOGLE IRELAND
NLRC	Islamska zajednica u Bosni i Hercegovini
CnRC	BLOOMBERG
BRC	The Walt Disney Company
SpRC	AVAAZ
Swedish Red Cross	Deloitte
ICRC	Malaysian Humanitarian Trust Fund for Palestinians
ITRC	Clifford Chance London
NorCross	King Salman Humanitarian Relief Center
FRC	NORWAC
QRC	ARCO
American Red Cross	EDWARD CHARLES FOUNDATION
DRC	Islamic Solidarity Fund
KwRC	Arab Palestinian Investment Company (APIC)
TRCS	AMBASADA DRZAVE PALESTINE U CG-POMO
Irish Red Cross	Deloitte-Canada
JRCS	CARE
Maldivian Red Crescent	S&P Global Foundation
Icelandic Red Cross	Little Giving
Red Cross Society of Bosnia and Herzegovina	Alquds Bank
Belgian RC	PolishAid
	Capital G
	Tides

مواد طبية مساعدة
Rehabilitation
Equipment

مواد إسعاف أولي
First Aid Supplies

المعدات الطبية
Medical Equipment

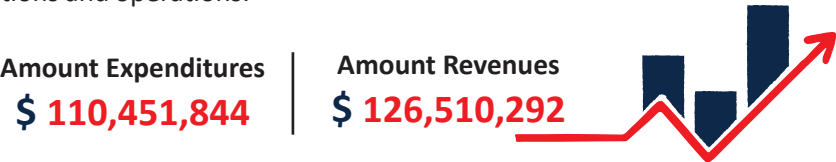
المعدات الطبية
Medical Equipment



Financial Indicators

As a national society , the annual accounts of the Palestine Red Crescent Society cover all activities, expenditures, and revenues in its various areas of operation, which include: the General Administration in the West Bank, the Gaza Strip, the Lebanon and Syria regions, in addition to Egypt.

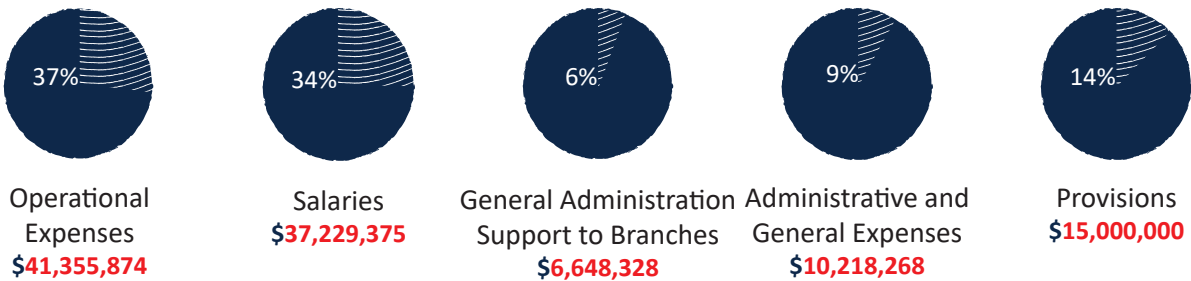
The 2024 financial data highlight the extent of the PRCS’s humanitarian interventions and operations.



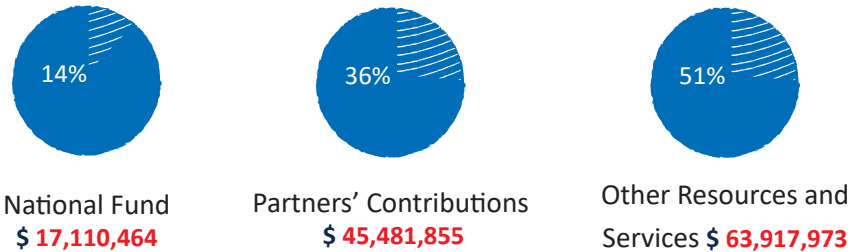
These expenditures reflect the expansion of the humanitarian response in multiple contexts and the significant financial obligations incurred by PRCS due to the escalating humanitarian needs, particularly following the Israeli war on the Gaza Strip and the West Bank from October 7 until the end of 2024. The expenses also included efforts to develop the internal work environment and improve the quality of services provided to the affected groups.

Below is a breakdown of expenditures by item:

Total PRCS Expenditures for 2024 (in USD)



On the revenue side, the PRCS’s income sources were varied and included contributions from international partners, support from the National Fund, in addition to revenue generated from PRCS services and projects, **distributed as follows:**



These financial indicators reflect the PRCS’s commitment to transparency and enhancing financial efficiency in resource management, ensuring the sustainability of its humanitarian interventions in the face of escalating challenges in the Palestinian territory.

